

## **QUALITY POLICY**

Element is committed to being the world-class provider of testing, calibration, inspection and certification services in our chosen markets, in a professional and ethically sound manner.

We aim to exceed customers' expectations wherever possible and strive to add value to their businesses through the delivery of exceptional customer service, quality, technical and operational excellence and innovation.

This is achieved through the implementation of our quality policy, quality commitments and business management system. Quality, uncompromising compliance to requirements, and the foundational value of integrity are inherent in everything we do.

## Jo Wetz, CEO



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