## ELEMENT MATERIALS TECHNOLOGY

## TERMS AND CONDITIONS (MEXICO)

### 1. Formation of Contract.

1.1 These terms and conditions ("Terms and Conditions") together with any quotation, proposal, estimate or fee quote ("Quotation") provided by or on behalf of Element Materials Technology Monterrey, S. de R.L. de C.V. ("Company") with principal place of business located at Carretera Monterrey-Saltillo No. 3279-B, Privada de Santa Catarina, Santa Catarina, Nuevo León C.P. 66367, Mexico, shall be a part of and apply to all contracts for the supply of testing, calibration and/or any other services ("Services") carried out by the Company, providing the services contemplated therein to [insert name of customer] ("Customer") with principal place of business located at [insert address of customer].

1.1.1 Any rendering of Services is subject and expressly conditioned to the acceptance of these Terms and Conditions by the Customer, in which case the Customer acknowledges that it shall be bound by these Terms and Conditions at the time it receives any Services from the Company, and which together with the Quotation, constitute a binding agreement between the Company and the Customer pursuant to the laws of the United Mexican States (**"Mexico"**).

1.1.2 The Customer shall be deemed to have accepted the Quotation and these Terms and Conditions expressly by signing this document, or impliedly based on the receipt by the Company of an instruction in writing by the Customer to provide the Services or receipt of a Sample (as defined in sub-condition 1.6) by the Company.

1.2 Customer agrees that these Terms and Conditions shall supersede and override any terms or conditions contained in or referred to in the Customer's purchase order or acceptance of a quotation or specification and shall prevail over any inconsistent terms or conditions contained or referred to in the Company's confirmation of order, or implied by law (unless the law in question cannot be excluded), trade custom, practice or course of dealing, all of which are hereby expressly objected by the Company. Any phrase introduced by the terms **"including**", **"include**", **"in particular**" or any similar expression, shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

1.3 Written and oral Quotations shall be valid for sixty (60) days from the date thereof and the Company may withdraw any such Quotation at any time. No Quotation given by the Company shall be an offer to contract with any person and no contract shall come into existence except in accordance with sub-condition 1.4.

1.4 The Customer's purchase order or the Customer's acceptance of a Quotation constitutes an offer by the Customer to purchase the Services specified in the Quotation upon these Terms and Conditions. No offer placed by the Customer shall be accepted by the Company other than by an express written acknowledgement issued and executed by a duly authorized attorney-in-fact of the Company with sufficient power of attorney or (if earlier) by the Company starting to provide the Services, when a contract for the supply and purchase of those Services on these Terms and Conditions will be established (the **"Contract"**).

1.5 The Customer agrees that no acceptance or acknowledgement, even if in writing and signed by the Company, of the Customer's purchase order or any other document of the Customer pertaining to the Services shall constitute acceptance of any provision of the Customer's purchase order or any other document that conflicts with or adds to these Terms and Conditions, unless the Company specifically agrees to such a variation of these Terms and Conditions pursuant to and in accordance with sub-condition 2.1.

1.6 The delivery to the Company by the Customer of any item for testing or calibration by the Company (a **"Sample"**) or the delivery of any request by the Customer to the Company for the provision of any similar services shall, upon acceptance of that Sample or request by the Company, constitute an 'offer' (as referred to in sub-condition 1.4). If the Company begins such testing, calibration or similar services on that Sample, the offer shall be deemed to have been accepted by the Company and a Contract shall be formed. These Terms and Conditions shall apply to that Contract.

## 2. Variation including Cancellation, Postponement and Amendment.

2.1 These Terms and Conditions may not be varied or waived by either party unless the variation or waiver is in writing and is signed by a duly authorized attorney-in-fact of the Company with sufficient power of attorney. The variation or waiver must set out the condition(s) or sub-condition(s) to be varied or waived and the detail of each such variation or waiver.

2.2 The Customer may cancel, postpone or amend any order (in whole or in part) at any time, provided that the Customer shall pay to the Company (i) the full amount of the Consideration (as defined in sub-condition 3.1) relating to such order; (ii) plus all Costs (as defined in sub-condition 3.1) relating to such order; (ii) plus all Costs (as defined in sub-condition 3.1) relating to such order; which were incurred by the Company prior to the date of the cancellation, postponement or amendment; (iii) plus any other losses, expenses and costs incurred by the Company as a result of the cancellation, postponement or amendment.

2.3 The Company reserves the right to review and amend any Quotation prices where documentation, specification or the cost of materials relating to the Contract have materially changed since the original Quotation was given or where additional services not envisaged by the Quotation are requested, for example, producing written descriptions of detailed procedures undertaken as part of the Services. For the avoidance of doubt, approval of such additional requests shall remain at the Company's discretion.

# 3. Prices & Payment.

3.1 The Customer shall pay the Company the charges set out in the Quotation, if applicable, or as otherwise contemplated for the provision of the Services ("**Consideration**") and shall pay the Company on demand for any expenses incurred in the provision of the Services ("**Costs**"), unless expressly agreed otherwise in writing.

3.2 The Company may issue invoices in respect of Services:

3.2.1 upon completion of the Services; or

3.2.2 upon completion to the Company's reasonable satisfaction of separate parts of the Services, in which case, the Company will invoice for that proportion of the total Consideration for the Services performed under the Contract; or

3.2.3 in a manner otherwise specified in the Quotation, including individual lines on the Quotation, or order confirmation.

3.3 The Customer shall pay the Consideration and Costs stated in any invoice for Services provided pursuant to these Terms and Conditions in full, without deduction or set-off, within thirty (30) days of the date stated on that invoice. The Consideration shall be paid free and clear of, and without deduction for and on account of, tax unless the Customer is required by law to make such payment subject to the deduction of withholding tax, in which case the sum paid by the Customer shall be increased to the extent necessary to ensure that after such deduction or withholding the Company receives an amount equal to Consideration and Costs it would have received had no such deduction or withholding been required.

3.4 The Customer shall pay the Consideration and Costs to the Company by electronic bank transfer in cleared funds in the currency specified in the Company's Quotation, proposal or order confirmation. All payments due to the Company shall be payable within the specified time irrespective of whether or not the Customer has recovered payment from a third party and, for the avoidance of doubt, but without prejudice to the generality of the foregoing, this includes payments of fees due to the Company acting as experts or as expert witnesses when instructed by solicitors acting for a party to a dispute.

3.5 Time of payment is of the essence of these Terms and Conditions. In default of payment within the thirty (30) days, the Company may: (i) suspend any further Services being carried out for the Customer; (ii) withhold the provision of Reports (as defined in sub-condition 4.2); (iii) alter or withdraw credit terms; (iv) amend terms, prices or Service levels; and (v) declare all outstanding invoices due and payable immediately. The amount outstanding from time to time shall bear default interest, calculated from the due date of the invoice to the date of receipt of the amount in full at an annual rate equivalent to 20% (twenty percent) in case of Mexican Pesos and 5% (five percent) in case of Dollars of the United States of America. This interest will be effective, in addition to any other rights or remedies available to the Company pursuant to the applicable laws of Mexico.

3.5.1 The Customer undertakes to pay the Company all expenses, costs, fees and any other expenditures that the Company has or may incur in connection with exercising any kind of action or claim to which it is entitled against the Customer (including but not limited to judicial and extra-judicial collection costs, attorneys' fees, court costs, other fees, etc.), as well as related to any proceedings of any nature filed against the Customer, in response to Customer's breach of any of its payment obligations under the Contract.

3.6 The Company may retain or set off any sums owed to it by the Customer which have fallen due and payable against any sums due to the Customer under the Contract or any other agreement between the parties or any of their Group Companies. "Group Company" means, in relation to a company, that company, any subsidiary or holding company of that company, and any subsidiary of a holding company of that company.

3.7 The Customer undertakes that during the provision of the Services and for 6 months following completion thereof, the Customer shall not:

3.7.1 solicit or entice away (or assist anyone else in soliciting or enticing away) any member of the Company's staff with whom the Customer has had dealings in connection with the Contract and/or the provision of the Services during the twelve (12) months immediately prior to the earlier of the date of the Customer's purchase order or the date of the Quotation; or

3.7.2 employ (directly or through a third party) any person as referred to in sub-condition

3.7.1 or engage them in any way to provide services to the Customer.

This undertaking shall not apply in respect of any member of the Company's staff who without having been previously approached directly or indirectly by the Customer responds to an advertisement placed by the Customer or on the Customer's behalf.

In the event of a breach of this undertaking, which leads to the departure of any person as referred to in sub-condition 3.7.1, the Customer will pay to the Company as penalty, on demand, a sum equivalent to fifty percent (50%) of the total annual remuneration package paid by the Company to the individual prior to his or her departure. The Customer acknowledges that this provision is a fair and reasonable term intended to be a genuine assessment of the likely loss to the Company.

3.8 Any taxes to be paid pursuant to the execution and compliance of the obligations set forth herein, shall be paid by the party that caused such taxes, in accordance with the tax legislation applicable in Mexico or abroad, as the case may be.

# 4. Services.

4.1 Subject to the remaining sub-conditions of this condition 4, the Company warrants that it will complete the Services in a satisfactory and workmanlike manner, consistent with industry standards. The Customer expressly acknowledges and agrees that the Company gives no warranty that any result or objective can be achieved through the Services and that, where results are based on smaller scale tests and theoretical studies, results may require careful validation in order to be extrapolated to a production scale.

4.2 The Company will use its reasonable endeavors to complete Services and provide written information, results, technical reports, certificates, test or inspection records, drawings, recommendations, advice or the like in respect of the Services (the **"Report"**) or certificate thereon to the Customer by any date reasonably requested in writing by the Customer, but the Company shall not be liable to the Customer for: (i) any delay in the performance of any obligation under the Contract; or (ii) damages suffered by the Customer by reason of such delay.

4.3 The Company's obligation to complete Services under the Contract shall be subject to any obligation it may have to comply with any law or other regulation binding on it which may be in force from time to time.

4.4 No employee, agent or other person is authorized to give any warranty or make any representation on behalf of the Company in relation to the Contract, or to assume for the Company any other liability in connection with the Services, unless such warranty, representation or assumption of liability is given to the Customer in accordance with sub-condition 2.1.

4.5 In relation to radiography reports and film delivered or interpreted as part of the performance of the Services, the Customer shall notify the Company, within fourteen (14) days from date of issue of such radiography reports and film, of any Customer or third party dispute concerning either the radiographic quality or interpretation of results. If the Customer does not so notify the Company within this fourteen (14) day period, the Customer will be deemed to have accepted the radiography reports and film, together with any interpretation of these, provided by the Company.

4.6 The Customer represents and warrants to the Company the completeness and accuracy of all documents and information supplied to the Company for the purposes of the Company fulfilling the Services, both at the time of supply and subsequently.

4.7 Reports are issued on the basis of information known to the Company at the time that the Services are carried out. Although the Company will use all reasonable endeavors to ensure accuracy, the Services depend, inter alia, on the effective co-operation of the Customer, its staff and on the information submitted to the Company. Save as required by law, no representation or warranty, whether express or implied or otherwise, as to the accuracy of a Report is given by the Company. In consequence, all Reports are prepared by the Company on the basis that:

4.7.1 there is no responsibility of the Company to any person or body other than the Customer;

4.7.2 they are not produced for any particular purpose and no statement of the Company is to be deemed, in any circumstances to be or give rise to a representation, undertaking, warranty or contractual condition unless specifically stated by the Company;

4.7.3 the Report is determined solely by the professional analysis undertaken by the Company's staff on each individual Contract and any forecasts by the Company of the results is an estimate only;

4.7.4 the Company is entitled to be paid the Consideration irrespective of the results or conclusions reached in the Report;

4.7.5 the results of the Services shall address the items and information submitted only and are not to be regarded as representative of any larger population from which the Sample was taken; and

4.7.6 the results are final and approved by the Company. The Company shall be under no liability where the Customer has acted on preliminary, unapproved results or advice.

### 5. Customers' Property.

5.1 The Customer shall supply as much information as possible, including a unique purchase order number, reference or authorization, about each Sample and/or Service requirement in order to assist in achieving an efficient service. If a Customer provides the Company with detailed instructions in writing as to the treatment and handling of particular items of its property, the Company will use its reasonable endeavors to comply with such instructions.

5.2 The Customer shall inform the Company in writing prior to the Company carrying out any Service on a Customer site or Sample that is of a dangerous or unstable nature, as well as notify the Company of any actual or potential health & safety hazards relating to a Sample and arising from the Company's performance of the Services, and shall provide instruction on the safe visiting of the site or safe handling of the Sample. The Customer shall accept full responsibility for appropriate safety labeling pertaining to the Sample and any equipment provided to the Company by the Customer.

5.3 The Customer acknowledges and expressly agrees that, subject to sub-condition 5.4 where the Contract specifies that the Services include non-destructive testing of the Sample, the performance of the Services may damage or destroy any and all Samples and any other materials or property delivered by Customers to the Company in relation to the Contract. Under no circumstances will the Company be responsible for any additional costs or damages, including consequential damages and indirect costs or losses, resulting from destruction or loss of the Customer's property.

5.4 When testing, analysis or other services are carried out, the Company shall not be liable in respect of any costs or losses resulting from damage to or destruction of any property belonging to the Customer unless the Customer notifies the Company in writing before delivery to the Company and the property itself delivered to the Company is clearly marked "Do Not Destroy or Damage". If such notice is given and the Customer's property is so marked, the Company's liability for damage to or destruction of the Customer's property is limited to the lesser of:

5.4.1 the value of Customer's property; or

5.4.2 the cost of the Services performed on the damaged property pursuant to the Contract.

5.5 In the event that the Customer's property is of foreign origin and is imported into Mexico, the Customer, at its sole cost and risk, shall:

5.5.1 obtain any governmental permits and authorizations, and comply with any applicable non-tariff regulations and restrictions, which are necessary to legally import such property into Mexico;

5.5.2 engage the services of a licensed customs broker and clear such property for customs purposes upon importation into Mexico, including the payment of any applicable import duties, taxes, customs processing or brokerage fees and any other costs or expenses associated therewith; and

5.5.3 keep and deliver to the Company a copy of the import manifest and any other customs documentation used for the importation of the property, and which is necessary to evidence the legal importation, possession and permanence of such property in Mexico.

5.6 The parties agree that in the event that any fine or sanction is imposed on the Customer as a result of the incorrect tariff classification of such property, arithmetic errors in the calculations, for not using or for the incorrect use of any of Customer's import permits or licenses, or for the incorrect

determination of import duties, taxes and fees that must be paid upon importation of the property into Mexico, the Customer shall be responsible for paying such fines or sanctions, as well as for the omitted import duties, taxes and fees, as applicable. Therefore, the Company shall not accept any liability for such omitted import duties, taxes and fees, nor for the assessment of any fines, sanctions or even a seizure of such property. The Customer shall rectify the necessary customs entry documents to cure the mistake in question, recover the property from the competent authorities in case of seizure and to pay for any costs related thereto. The Customer covenants and agrees to indemnify and hold the Company harmless against and from any damages and losses suffered as a result of a breach of Customer's obligations under sub-condition 5.5, including any liability, fines and penalties, which are assessed by the customs or tax authorities of Mexico, in connection with the importation of such property, as well as during their transportation to any facilities in Mexico where the Services will be carried out.

# 6. Re-Delivery.

6.1 The Company will at the Customer's reasonable written request, deliver the Customer's property (other than that which is destroyed as part of the Services) back to the Customer after performing Services relating to that property. The Company may use any method of delivery that it reasonably decides and will do so as the agent of the Customer and will not have any liability in respect of any such item so delivered. The Company may at its discretion instruct any person delivering such property to the Customer to invoice that Customer directly in respect of that delivery and the Customer shall make any and all claims for property damaged in transit directly and solely against such delivery company or other person.

6.2 Unless specifically instructed to the contrary in writing by the Customer, the Company reserves the right to properly dispose of Customer's property after three (3) months from completion of the Services. The Company reserves the right to invoice the Customer for any costs of disposal. Where property of the Customer is, in the sole opinion of the Company, too bulky or too unstable to allow storage time of more than one month, it will be at the absolute discretion of the Company as to the length of time such property is kept before being destroyed.

# 7. Title & Security.

Title to the Customer's property which is delivered to the Company and all risk of loss or damage to such property (except for loss or damage caused by the Company and for which and to the extent that the Company accepts liability under these Terms and Conditions) shall remain with the Customer at all times, who shall be responsible for effecting and maintaining its own insurance cover in relation thereto, it being hereby acknowledged by the Customer that the charges of the Company do not include insurance. The Company may retain all property delivered to it until all sums due and owing to the Company by the Customer have been paid.

# 8. Liability and Indemnity.

8.1 This condition 8 sets out the entire financial liability of the Company, its employees, agents and sub-contractors to the Customer in respect of any breach of the Contract, any use made of Samples or any part of them on which Services are carried out and any representation, statement or tortious act or omission (including negligence or breach of statutory duty) arising under or in connection with the Contract.

8.2 Other than as expressly set out herein and as specifically warranted in writing to the Customer, by a duly authorized attorney-in-fact of the Company with sufficient power of attorney in accordance with sub-condition 2.1, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

8.3 SUBJECT TO THE REMAINING SUB-CONDITIONS OF THIS CONDITION 8, THE COMPANY SHALL NOT BE LIABLE TO THE CUSTOMER, WHETHER IN TORT (INCLUDING CLAIMS FOR

NEGLIGENCE OR BREACH OF STATUTORY DUTY), CONTRACT, MISREPRESENTATION OR OTHERWISE FOR:

8.3.1 LOSS OF PROFITS; LOSS OF BUSINESS, LOSS OF REVENUE; LOSS OF MARKETS; LOSS OR DAMAGE INCURRED AS A RESULT OF A THIRD PARTY CLAIM; DEPLETION OF GOODWILL AND/OR SIMILAR LOSSES; LOSS OF ANTICIPATED SAVINGS; LOSS OF GOODS; LOSS OF CONTRACT; LOSS OF USE; LOSS OR CORRUPTION OF DATA OR INFORMATION; EX GRATIA PAYMENTS; OR

8.3.4 ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL LOSS, COSTS, DAMAGES, CHARGES, FINES, PENALTIES OR EXPENSES; OR PURE ECONOMIC LOSS.

8.4 SUBJECT TO SUB-CONDITIONS 8.3 AND 8.7, THE COMPANY'S TOTAL LIABILITY TO THE CUSTOMER IN CONTRACT, TORT (INCLUDING CLAIMS FOR NEGLIGENCE OR BREACH OF STATUTORY DUTY) MISREPRESENTATION, RESTITUTION OR OTHERWISE ARISING IN CONNECTION WITH THE PERFORMANCE OR CONTEMPLATED PERFORMANCE OF THE CONTRACT SHALL IN ALL CIRCUMSTANCES BE LIMITED TO THE GREATER OF (i) U\$\$6,500.00 (SIX THOUSAND FIVE HUNDRED DOLLARS, LEGAL CURRENCY OF THE UNITED STATES OF AMERICA) OR (ii) THE CONSIDERATION FOR THE SERVICES PAYABLE EACH YEAR UNDER THE CONTRACT THAT ARE SUBJECT TO THE CLAIM.

Save in the case of fraud or fraudulent concealment by the Company, the Company shall be under no liability in respect of any claim under the Contract and any such claim shall be wholly barred and unenforceable, unless:

8.4.1 the Customer notifies the Company in detail and in writing of the alleged basis for the claim within two (2) months of the Customer becoming aware thereof and within one year after the completion of the Services to which the claim relates; and

8.4.2 the Company is permitted to inspect any and all property with respect to which the Services are claimed to have been defective or to which Customer's claim otherwise relates.

8.5 Except where the Services are provided to a person who deals as a consumer (within the meaning of the Federal Consumer Protection Law), all warranties, conditions or other terms express or implied, statutory, customary or otherwise are excluded to the fullest extent permitted by law.

8.6 The Customer acknowledges that the above provisions of this condition 8 are reasonable and reflected in the price of the Services, which would be higher without those provisions and the Customer will accept such risk and/or insure accordingly.

8.7 The Customer agrees to indemnify, keep indemnified and hold harmless the Company from and against all losses which the Company may suffer or incur arising out of or as a result of:

8.7.1 breach of any law by the Customer in connection with the performance of the Services;

8.7.2 any claim threatened or made against the Company by any third party arising out of the Services or out of any delay in performing or failure to perform the Services (even if such claim is solely or partly attributable to the fault or negligence of the Company) to the extent such claim is in excess of the Consideration paid for the Services under the Contract that are subject to the claim; or

8.7.3 any claims arising as a result of any misuse or unauthorized use of any Reports issued by the Company or any Intellectual Property Rights (as defined below) belonging to the Company (including trade marks) pursuant to the Contract.

Notwithstanding any other provision of these Terms and Conditions, the Customer's liability under this indemnity shall be unlimited.

8.8 Nothing in these Terms and Conditions limits or excludes the liability of the Company for:

8.8.1 death or personal injury resulting from negligence; or

8.8.2 liability incurred by the Customer as a result of fraud or fraudulent misrepresentation by the Company; or

8.8.3 any other matter which may not be limited or excluded by law.

8.9 This condition 8 shall survive termination of the Contract.

## 9. Intellectual Property Rights.

9.1 In this condition 9, the following definitions apply:

"Intellectual Property Rights": all patents, rights to inventions, utility models, copyright and related rights, trademarks, service marks, trade, business and domain names, rights in trade dress or getup, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database rights, topography rights, moral rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights (now existing or hereafter created), in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world.

9.2 All Intellectual Property Rights (including copyright in records, scientific documentary, primary data or electronic means of handling data) produced during any Service shall belong to and remain the property of the Company unless otherwise expressly agreed in writing by the parties as part of the Contract.

9.3 Ownership and copyright in the Report shall remain with the Company. Upon the Customer discharging all its obligations under the Contract, including payment of the Consideration, the Customer will obtain an irrevocable, royalty-free, non-exclusive license to use the Report (including the right to sub-license), subject to the terms of sub-condition 9.2 and this sub-condition 9.3.

9.4 All Intellectual Property Rights in all service mark(s), trade mark(s), certification mark(s) and other names and logos owned by the Company shall remain the property of the Company and cannot be sold or licensed by the Customer.

9.5 When certification is granted the Company shall award a license to the Customer to use the Company's certification mark(s) and logos for the certification validity period, subject to the applicable terms of use (as amended from time to time) which are issued with every certification and are available on request.

9.6 The Customer shall indemnify and hold the Company harmless from and against all losses to which the Company may become liable as result of a claim that the use of any data, equipment or other materials supplied by the Customer for the performance of the Services involves the infringement of any Intellectual Property Rights of any third party.

9.7 Except for the rights to use set forth in condition 10, this Contract does not grant and shall not be construed as granting, any rights to either party to any name or mark of the other party. Neither party is granted any right to the other party's name in connection with any publication and may not give any press release or make any other public announcement regarding this Contract, the Services or any transaction between the parties without the express prior written consent of the other party.

### 10. Use of Reports.

10.1 The Reports constitute confidential information that is to be protected and shall be used solely to:

10.1.1 assist the Customer in completing its internal requirements and the Company in performing Services for the Customer;

10.1.2 comply with the Customer's customer and other third party requirements for the delivery and use of the data recited in the Reports;

10.1.3 present or respond on a claim in a court of law (provided that, where this is the purpose for which the Report is instructed this has been agreed with the Company in advance of the Report being instructed); or

10.1.4 present or respond as required by law or any regulatory body.

10.2 The Customer hereby undertakes that it shall not:

10.2.1 except as set out in sub-condition 10.1, disclose a Report (or information contained within a Report) to any third party without the prior written consent of the Company;

10.2.2 replicate or present a Report except in full as delivered by the Company without the prior written consent of the Company; or

10.2.3 use a Report, or any portion thereof, in any manner that might reflect unfavorably upon the Company or its group, or which might be, or might include statements, interpretations or comments that could be, misleading or false.

### 11. Premises.

The Company's premises (the "**Premises**") are a designated security area and:

11.1.1 the Company reserves the right to refuse admission to the premises;

11.1.2 unless otherwise agreed in advance by the Company, one visitor per Customer may be admitted on request to witness the Services carried out for that Customer; and

11.1.3 visitors to the Premises shall conform at all times to the Company's regulations, procedures, norms and policies.

11.2 Where any aspect of the Service is undertaken on premises not occupied by the Company or under its direct control, the Customer must ensure that all necessary safety measures are in place to comply with all applicable health and safety regulations, and save as otherwise agreed in writing between the parties or where identification of asbestos is part of the scope of the Services to be provided by the Company to the Customer, the Customer must ensure all asbestos has been removed and/or is safely contained in every area to be visited by the Company's personnel during the visit to said premises.

11.3 In addition to any specific Customer obligations set out in the Quotation and the provisions of sub-condition 11.2, where Services are provided at the premises of the Customer, the Customer shall: (i) provide the Company with necessary access to any Customer premises; (ii) ensure that any premises provided by the Customer for the provision of any part of the Service is suitable for that purpose; (iii) provide all usual auxiliary and operating materials (including gas, water, electricity, lighting etc.) relevant to any Customer supplied premises; and (iv) provide the Company with any permits required for the performance of the Service.

# 12. Court and Other Proceedings.

12.1 In the event that the Customer requires the Company to present the results or findings of Services carried out by the Company in witness statements, court hearings or other legal proceedings, the Customer shall pay to the Company such costs and fees for such presentations and the preparation thereof as the Company may charge to customers generally from time to time for such services and the Customer shall be liable for such costs in addition to the Consideration.

12.2 In the event that the Company is required by a party other than the Customer to present the results or findings of Services carried out by the Company for the Customer in any legal proceedings relating to the Customer, the Customer shall pay all costs and fees arising from any services which the Company is required to do as a result, including the preparation of any witness statement and the preparation for and appearance at any court hearing. The Customer shall pay all such costs, whether or not the Customer has paid all outstanding Consideration under the Contract and whether or not the Company has closed the Customer's file in respect of the matter.

12.3 If any aspect or element of the Services (including any Sample) is, or is likely to be, the subject of or relevant to legal proceedings, this fact must be notified to the Company in writing before the Services are carried out. If that fact is not disclosed to the Company at that stage, the Company may not, in its absolute discretion, be prepared to provide expert testimony.

12.4 This condition 12 shall survive termination of the Contract.

## 13. Term and Termination.

These Terms and Conditions will be valid for an indefinite term and shall continue to be valid for as long as the Contract remains in full force and effect, except for those Terms and Conditions that shall survive termination of the Contract pursuant to this document or by law.

For the purposes of this condition 13, "**Sanctions Rules**" shall mean any applicable trade or economic sanctions, import or export controls, embargo or similar laws, regulations, rules, measures, safeguards, restrictions, restricted or designated party lists, licenses, orders, or requirements, in force from time to time, including without limit those of Mexico, the United States of America, the European Union, the United Kingdom and the United Nations.

13.1 Upon prior written notice, the Company may terminate the Contract and any other contract entered with the Customer forthwith, at any time and with immediate effect, without the Company incurring any liability to the Customer and without the need for any prior judicial resolution, without prejudice to any other right or remedy available to the Company according to law, if the Customer becomes subject to any of the events listed in sub-condition 13.2.

13.2 For the purposes of sub-condition 13.1, the relevant events are:

13.2.1 if the Customer commits a breach of any terms of the Contract or any other contract entered with the Company which is incapable of remedy or, if capable of remedy, has not been remedied by the Customer in accordance with a written notice from the Company requiring remedy within the period specified in the said notice;

13.2.2 if the Customer fails to make payment of the Consideration or does not pay the Consideration within the specified time;

13.2.3 if the Customer makes an assignment for the benefit of creditors, the Customer becomes or is unable to pay debts as they fall due, or any bankruptcy or insolvency proceeding is initiated by or against the Customer, or a trustee or receiver is appointed for the Customer for a substantial part of its assets, or any formal or informal proceeding for dissolution, liquidation or winding-up is instituted by or against the Customer;

13.2.4 an encumbrancer takes possession, or a receiver or administrator is appointed, over any of the property or assets of the Customer;

13.2.5 the Customer ceases, or threatens to cease, to carry on business;

13.2.6 the Company reasonably apprehends that any of the events mentioned at sub-conditions 13.2.1 to 13.2.5 above is about to occur in relation to the Customer and notifies the Customer accordingly;

13.2.7 if the Company reasonably apprehends that providing the Services or dealing with the Customer would be in breach of Sanctions Rules, the Customer fails to satisfy due diligence requests made by the Company in connection with compliance with Sanctions Rules or other relevant laws or regulations or the Customer does anything which is in breach of, or would cause the Company to be in breach of, Sanctions Rules;

13.2.8 if a change of control, merger or consolidation of the Customer takes place (Customer must communicate such situation immediately to the Company prior to its occurrence), and there is any evidence that, at Company's sole discretion, such change may affect Customer's financial, administrative or any other kind of performance under the Contract;

13.2.9 if any tribunal of competent jurisdiction grants a judgment against any of the stockholders, board members, directors, officers or managers of the Customer for a criminal action committed, that may affect the patrimony, operations, administration, business or interests of the Customer or the Company;

13.2.10 in the event that any collective labor dispute arises at the Customer's facilities and it is not resolved within sixty (60) days following its commencement; and

13.2.11 in general, any default by Customer on its obligations established under the Contract, the Customer having the obligation to indemnify and hold the Company harmless from and against all damages, penalties, costs and expenses to which the Company may become liable as result of such event of default.

13.3 On termination of the Contract for any reason, the Customer shall immediately pay to the Company all indebtedness to the Company with applicable interest.

13.4 Termination of the Contract, however arising, shall not affect any of the parties' rights, remedies, obligations and liabilities that have accrued as at termination.

13.5 The Terms and Conditions, which expressly or by implication survive termination of the Contract, shall continue in full force and effect.

13.6 The Company shall not be responsible to the Customer as result of the termination of the Contract, for lost profits or future sales, or for expenses, investments, lease agreements or other commitments related with the business or the goodwill of the Customer. The Customer agrees to indemnify and hold the Company harmless against and from any claims or lawsuits that the employees, representatives or clients of the Customer may claim in regards to their compensation, reimbursements or losses as result of the termination of the Contract.

### 14. Force Majeure.

The parties shall not be liable for delay in performing, or failure to perform, any obligation under the Contract if such delay or failure to perform is caused directly or indirectly by any act of God, flood, drought, earthquake or other natural disaster, pandemic, epidemic, war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations, riot, accident, terrorism, explosion, strike

or labour dispute, any law, or any action taken by a government or public authority, including without limitation imposing an export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent, delay or default by subcontractor or supplier of materials or services, the existence of any circumstance making performance commercially impracticable or any other cause beyond the party's reasonable control, provided that this condition 14 shall not apply to any obligation to make any payments due to the Company under the Contract.

# 15. Waiver of Compliance.

Waiver by either party hereto of a breach by the other party of any of the provisions of these Terms and Conditions shall not be deemed a waiver of future compliance therewith, and such provisions shall remain in full force and effect.

# 16. Entire Agreement.

16.1 The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations, and understandings between them, whether written or oral, relating to its subject matter.

16.2 Each party agrees that it shall have no remedies in respect of any statement, representation, assurance, or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in the Contract.

# 17. Severability.

If any provision or remedy herein provided for be invalid or unenforceable or unlawful under any applicable law in whole or in part, it shall be deemed to be amended in so far as it is possible to do so in order to make it enforceable whilst retaining its purpose or severed from the Contract if it is not possible to do so and the remaining provisions of these Terms and Conditions, including any remaining default remedies, shall be given effect in accordance with the intent hereof. In the Company's sole discretion it may terminate the Contract by not less than seven (7) days' written notice to the Customer in the event that it considers that such deletion will have a materially adverse effect on its rights under the Contract.

# 18. No Partnership or Agency.

18.1 Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between any of the parties, constitute any party the agent of another party, or authorize any party to make or enter into any commitments for or on behalf of any other party.

18.2 Each party confirms it is acting on its own behalf and not for the benefit of any other person.

# 19. Third Parties.

A person who is not a party to the Contract shall not have any rights hereunder to enforce any term thereof.

# 20. Compliance with Laws and Personal Data Protection.

In performing its obligations under the Contract, the Customer shall comply with all applicable laws and regulations in Mexico, including without limitation all laws relating to Customer's tax obligations, employment and compensation of Customer's personnel, accounting and financial reporting, and/or that regulate Customer's business in general (including those applicable to Customer as a data controller of personal data). For the purposes of this condition 20, "**Data Protection Laws**" shall mean the Federal Law for the Protection of Personal Data in Possession of Private Parties, its Regulations and applicable Guidelines, and/or any other applicable personal data protection legislation in force in Mexico or abroad, as the case may be.

20.1 Within this condition 20. "Process/Processing/Processed", "Data Controller", "Data Processor", "Data Subject", "Personal Data", "Sensitive Personal Data", "Privacy Statement", "Transfer" and "Personal Data Breach" shall have the same meaning as in the Data Protection Laws.

20.2 In exercising its rights and performing its obligations under the Contract, the Customer may obtain or have access to Personal Data and/or Sensitive Personal Data related to its employees, third parties and/or the Company's employees; therefore, the Customer shall at all times comply with the corresponding Privacy Notices and with the applicable Data Protection Laws, and shall use any information received by its employees, third parties and/or the Company's employees, only for authorized purposes and shall keep such information on a confidential basis.

To the extent that any Personal Data and/or Sensitive Personal Data is Processed by the Customer, the Customer shall at all times take all appropriate privacy, technical, legal and organizational measures against unauthorized or unlawful Processing of such Personal Data and against the transfer, accidental loss or destruction of, or damage to, such Personal Data.

The Customer agrees not to provide or otherwise make available Personal Data and/or Sensitive Personal Data to the Company, other than business contact information of certain employees (for example, name, telephone number, job title, and e-mail address), unless otherwise required for the provision of the Services, in which case such Transfer of additional Personal Data and/or Sensitive Personal Data shall be specifically identified in advance by Customer with the Data Subjects and agreed to in writing by the Company, in accordance with the applicable rules under the Data Protection Laws.

20.3 Where Personal Data and/or Sensitive Personal Data is Processed by a party under or in connection with the Contract, that party, as Data Processor, shall:

20.3.1 not Process, Transfer, modify, amend or alter the Personal Data or disclose or permit the disclosure of the Personal Data to any third party other than as required to meet the other party's (as Data Controller) lawful, documented and reasonable instructions (which shall unless otherwise agreed be to Process Personal Data as necessary to provide the Services pursuant to the terms of this Contract), unless required by a law to which the Data Processor is subject, provided that in such a case, the Data Processor shall inform the Data Controller of that legal requirement before Processing, unless that law prohibits such information on important grounds of public interest. In particular, the Data Controller instructs the Data Processor to Transfer data outside Mexico subject to the Data Processor complying with the applicable requirements of the Data Protection Laws;

20.3.2 upon becoming aware of a Personal Data Breach: (a) notify the Data Controller without undue delay; and (b) provide reasonable co-operation (at the cost of the Data Controller) to the Data Controller in connection with the Personal Data Breach;

20.3.3 upon receiving any request, complaint or communication relating to the Data Controller's obligations under the Data Protection Laws: (a) notify the Data Controller as soon as reasonably practicable; and (b) assist the Data Controller by implementing appropriate technical and organizational measures to enable the Data Controller to comply with any exercise of rights by a Data Subject under any Data Protection Laws in respect of Personal Data Processed by the Data Processor under this Contract or comply with any assessment, enquiry, notice or investigation under any Data Protection Laws, provided in each case that the Data Controller shall reimburse the Data Processor in full for all costs reasonably incurred by the Data Processor performing its obligations under this sub-condition 20.3.3;

20.3.4 ensure that at all times it has in place appropriate technical and organizational measures as required by Data Protection Laws;

20.3.5 ensure that its employees who may have access to the Personal Data are subject to appropriate confidentiality obligations;

20.3.6 implement appropriate organization and technical measures to assist the Data Controller in meeting its obligations under the Data Protection Laws, taking into account the nature of Processing and the information available to the Data Processor;

20.3.7 not authorize any sub-contractor to Process the Personal Data ("Sub-Processor") other than with the prior written consent of the Data Controller, it being acknowledged that the Data Controller consents to the appointment of Sub-Processors who may from time to time be engaged by the Data Processor who in each case are subject to terms between the Data Processor and the Sub-Processor which are no less protective than those set out in this condition 20, provided that the Data Processor notifies the Data Controller of the identity of such Sub-Processors and any change to them; and

20.3.8 cease Processing the Personal Data within ninety (90) days upon the termination or expiry of this Contract or, if sooner, the Service to which it relates and as soon as possible thereafter (at the Data Controller's option), either return, or securely wipe from its systems, the Personal Data and any copies of it or of the information it contains, other than to the extent that the Data Processor is required to retain the Personal Data due to a legal or regulatory requirement, or by a requirement of an accreditation body.

20.4 The Data Processor shall make available to the Data Controller such further information and (as applicable) allow for and contribute to any audit or review exercise, conducted by the Data Controller or an auditor mandated by the Data Controller to provide assurance that the Data Processor is in compliance with the obligations set out in this condition 20, provided always that this requirement shall not oblige the Data Processor to provide or permit access to information concerning: (i) the Data Processor's internal pricing information; (ii) information relating to other clients of the Data Processor; (iii) any Data Processor non-public external reports; or (iv) any internal reports prepared by the Data Processor's internal audit or compliance functions. The Data Processor must immediately inform the Data Controller if, in its opinion, an instruction provided by the Data Controller pursuant to this Contract infringes the Data Protection Laws or other foreign personal data protection provisions applicable in Mexico or abroad, as the case may be.

### 21. Sub-contracting.

21.1 Unless otherwise restricted by the terms of the Contract, and/or obligations under any accreditation or governing approval, the Company shall be entitled, in its absolute discretion, to sub-contract the whole of or any part of the Services.

21.2 The Company may assign, transfer, delegate, license or hold on trust, all or any part of its rights or obligations under the Contract.

21.3 The Customer may not assign, transfer, delegate, license, hold on trust or sub-contract all or any part of its rights and/or obligations under the Contract without the Company's prior written consent. In any event, the Customer shall remain jointly and severally liable with the assignee or sub-contractor.

### 22. Confidentiality.

For the purposes of this condition 22, "**Confidential Information**" shall mean all information which a party may have or acquire before or after the date of the Contract, which relates to a party's business, products, developments, trade secrets, know-how or other matters connected with the

Services and information concerning a party's relationships with actual or potential clients, customers or suppliers and all other information designated as confidential or which ought reasonably to be considered confidential by law.

22.1 Each party (the "**Recipient**") shall keep all Confidential Information received from the other party (the "**Disclosing Party**") in the strictest confidence. Save for the purposes of fulfilling its obligations under the Contract, the Recipient shall not, without the prior written consent of the Disclosing Party, disclose, divulge or grant access to the Confidential Information which it has received and shall not permit any of its employees, agents or officers to disclose, divulge or grant access to such Confidential Information.

22.2 Notwithstanding condition 22.1, a Recipient may disclose Confidential Information which it has received if:

22.2.1 it is required to do so by any governmental or regulatory authority, any accreditation body or by law (but then only to the extent it is strictly required to do so);

22.2.2 it is strictly necessary for the purpose only of obtaining professional advice in relation to the Contract;

22.2.3 it was already known to the Recipient prior to the time of disclosure by the Disclosing Party (where the Recipient can prove the same with documentary evidence); or

22.2.4 it is information which is or subsequently becomes public knowledge other than by breach of the Contract by the Recipient.

22.3 In the event of an information request being made to a Recipient pursuant to applicable law in respect of any Confidential Information, then the Recipient shall immediately notify the Disclosing Party and shall not disclose any information until a detailed legal analysis has been made as to whether the information requested is capable of benefiting from an exemption from disclosure.

22.4 The Customer hereby acknowledges and understands the legal scope and consequences of failing to comply with its obligations set forth under this condition 22. Consequently, the Customer shall be liable for any damages and losses caused to the Company in case of non-compliance in accordance with the provisions of the Intellectual Property Law, in addition to any civil or criminal liabilities it may be subject to pursuant to the applicable law in Mexico or abroad, as the case may be.

22.5 The Parties acknowledge and accept that the terms of this condition 22 will survive even after the termination of the Contract.

### 23. Import and/or Export Control License.

For the purposes of this condition 23, "Import and/or Export Control License" shall mean any public or governmental license, registration, approval, permit, authorization or similar (whether temporary or permanent), issued directly or indirectly, by any Mexican or foreign authority which, from time to time, it is necessary to obtain in order to be entitled to market, sell, import and/or export products and/or to provide Services and/or to transfer technology and/or Intellectual Property Rights.

23.1 The Company's performance of its obligations under this Contract may, wholly or partly, be subject to an Import and/or Export Control License. If any such Import and/or Export Control License requires signed end user certificates or any other Mexican or foreign governmental or court approvals or consents, the parties agree to assist each other in obtaining and/or completing the relevant end user certificates or other such approvals or consents that might be necessary, and the Customer undertakes to conform to and apply the terms of such end user certificates, Import and/or Export Control License or restrictions, respectively.

23.2 The Customer represents and warrants that it shall inform the Company in writing, prior to the Company carrying out any Service, of any applicable Import and/or Export Control Licenses or restriction that may apply to the Services to be provided, including any instances where any products, information or technology may be exported/imported to or from a country that is banned from such transaction.

23.3 The Company shall make reasonable efforts to obtain the Import and/or Export Control Licenses that may be necessary for providing the Services, but the parties acknowledge that the issuance of Import and/or Export Control Licenses is at the sole discretion of the relevant authorities. If any necessary Import and/or Export Control Licenses are delayed, denied or revoked, the Company shall notify the Customer thereof in writing as soon as reasonably practicable, and the Company shall be entitled to a corresponding extension of the time for provision of the Services, and, in case any necessary Import and/or Export Control Licenses are denied or revoked, terminate the Contract, wholly or partly, without liability in relation to the Customer.

23.4 Should the Services or any product of the Company be subject to any Import and/or Export Control Licenses or any other Mexican or foreign governmental or court restrictions, the Customer undertakes to conform to and apply the terms of such Import and/or Export Control Licenses or restrictions, respectively.

# 24. Anti-Corruption, Money-Laundering and Corporate Ethics.

The Customer agrees, irrevocably, that the commercial relationship now held with the Company must conform to the highest stringent and rigorous standards and principles of ethics, morality and good faith in conducting business, including but not limited to, preventing through it and/or through third parties, either wholly or partly, directly or indirectly, relationships, contacts and/or commercial partnerships with any kind of agents that in any way have, or have had, involvement in illicit commercial activities, including unethical or unfair competition, which the Customer knows or should have known about.

24.1 The Customer undertakes to comply with all applicable laws, statutes, regulations and codes relating to anti-bribery and anti-corruption applicable in Mexico and abroad, including but not limited to the Bribery Act 2010 and the Foreign Corrupt Practices Act of 1977 ("Anti-Corruption Laws") and that it shall not do, nor omit to do, any act that will lead to the Company being in breach of any of the Anti-Corruption Laws.

For such effect, the Customer shall:

24.1.1 comply with the Company's Anti-corruption policies, which have been notified by the Company to the Customer with anticipation to the provision of the Services and that may be updated from time to time by the Company (**"Anti-corruption Policies"**);

24.1.2 promptly report to the Company (in writing) any request or demand for any undue financial or other advantage of any kind received by the Customer in connection with the performance of the Contract, and which might constitute an infringement to the Anti-Corruption Law;

24.1.3 promptly notify the Company (in writing) if a national or foreign public official becomes an officer or employee of the Customer or acquires a direct or indirect interest in the Customer (and the Customer warrants that it has no national or foreign public officials as direct or indirect owners, officers or employees at the date of execution of this Contract); and

24.1.4 make any payments due to the Company with funds obtained legally from and through financial institutions and accounts, which are in compliance with applicable laws in Mexico and abroad concerning the prevention of money laundering, terrorist financing, illegal drug trade and other illicit activities. The Customer shall comply with the applicable provisions of the Federal Law for the Prevention and Identification of Operations with Resources of Illegal Origin and similar regulations.

24.2 As one core element of the parties' business conduct guidelines, the employees of the parties may not directly or indirectly offer, give or receive any monetary gifts in the course of their business dealings or any other form of benefits or gifts of more than nominal value. The employees of the parties may not demand, accept, obtain, or be promised personal favors, gifts of more than nominal value, or monetary gifts or the like for him/herself, other employee of the parties, or family members or personal friends of any employee of the parties.

## 25. Notices.

The Company and the Customer agree that all notices and other communications required or desired to be given pursuant to the Contract will be given in writing and will be deemed duly given upon personal delivery, or on the day after mailing if sent by a nationally or internationally recognized overnight delivery service which maintains records of the time, place and recipient of delivery, or upon receipt of a confirmed transmission if sent by electronic data transmission, in each case to their registered addresses.

## 26. No Waiver.

No failure or delay by the Company to exercise any right, power or remedy will operate as a waiver of it nor will any partial exercise preclude any further exercise of the same or of some other right, power or remedy.

## 27. Governing Law and Jurisdiction.

These Terms and Conditions shall be governed by and construed in accordance with the laws of Mexico. In the event of dispute regarding the interpretation, fulfillment and enforcement hereof, the parties hereby expressly and unconditionally submit to the exclusive jurisdiction of the competent Courts located in the city of Monterrey, State of Nuevo Leon, Mexico, expressly waiving any other jurisdiction that might correspond to them by virtue of their present or future domiciles or for any other reason whatsoever.

### 28. Language.

In the event that this Contract is executed by the parties in both the Spanish and English languages, the parties agree that for all legal purposes in the event of discrepancy between the two, the Spanish version shall prevail.

### 29. Representations.

The parties represent and warrant that: (i) they are companies duly organized and existing under the laws of Mexico; (ii) their undersigned legal representatives have the necessary powers of attorney to enter into this Contract on their behalf, same authority which has not been limited, amended or revoked in any manner whatsoever as of the execution date hereof; and (iii) in the execution of this Contract, there was no mistake, deceit, bad faith, duress or any other circumstance that could be considered in order to invalidate this Contract; therefore, this Contract is legally valid and binding for both parties in accordance with these Terms and Conditions.

IN WITNESS WHEREOF, the parties have signed this Contract, through their duly authorized legal representatives, on [insert date].

### COMPANY

### CUSTOMER

ELEMENT MATERIALS TECHNOLOGY MONTERREY, S. DE R.L. DE C.V. [INSERT NAME OF CUSTOMER]

Name:<sup>1</sup> Jean Gobbi Title: Legal Representative Name:<sup>2</sup> [Insert name] Title: Legal Representative

<sup>&</sup>lt;sup>1</sup> Legal representative to sign and initialize all pages of the Contract.

<sup>&</sup>lt;sup>2</sup> Legal representative to sign and initialize all pages of the Contract.